Handy Tech Papo

Service Policy | handytechpapo.com | 503-894-3241

Data and Backups

Please save or back up important files, photos, and documents before your appointment. If you need help creating a backup, I'm happy to assist. I take care when working with your devices, but data loss or changes to settings can sometimes occur.

Existing Device Issues

I am not responsible for problems that existed before the appointment or for equipment failures resulting from age, wear, or previous damage, unless caused by my own actions.

Service Location

Services are provided at your home or remotely. I will not take your devices off-site unless we have agreed to it in writing.

Accidental Damage and Liability

I take reasonable care when assisting with your technology. To the extent permitted by law, my liability for accidental damage is limited to the amount paid for the affected service. This does not exclude liability that cannot legally be limited.

Device and Account Authorization

By booking, you confirm that you own or have permission to access the devices and accounts involved. You remain in control of your passwords and personal information.

Payment

Payment is due upon completion of the appointment. Accepted payment methods include cash, Venmo, and Zelle.

Agreement

By booking an appointment, you acknowledge and agree to this service policy.

Customer name: _____ Date: _____

Customer signature: _____